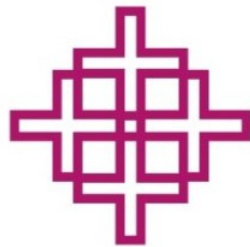




CATHOLIC CHARITIES STEUBEN/LIVINGSTON

# ANNUAL REPORT 2020

Catholic Charities



**Steuben/Livingston**

***Stronger Together***

# LETTER FROM CEO

Dear Friends,

I am proud to lead the Catholic Charities Family, working to advance equity, reduce economic disparities, and support communities across Steuben and Livingston Counties. For over 25 years, Catholic Charities of Steuben (CCS) and Catholic Charities of Livingston County (CCLC) have worked to address our communities' most pressing needs.

As the Coronavirus pandemic ravaged the world, we had to embrace the impact by deploying rapid changes to ensure people in need continue to receive care and essential services. Each day brought significant challenges and pressures on the operation of our nonprofit organizations - and their leadership. Both agencies developed strategies such as mobile service provision (delivering food and resources to those in need) and implementing telehealth. The massive wave of disruption did not stop CCS or CCLC. Proudly, I lead these agencies, recognizing how swiftly we acclimated and how the savvy teams found the silver lining even in a crisis. As Rahm Emanuel said, "You never want a serious crisis to go to waste... it's an opportunity to do things that you think you could not do before."


Amidst the evolving crisis of 2020, Catholic Charities of Steuben and Catholic Charities of Livingston County embarked on a new opportunity. Through a strategic process, we integrated the efforts between the two agencies. While integration was challenging to implement with the pandemic, we pressed on and officially became one agency effective January 1, 2021. Catholic Charities Steuben/Livingston is stronger together... fulfilling the mission by providing help that works and hope that lasts.

2021 will bring a whole new set of challenges that we plan on tackling:

- Mental health crisis
- Increase in drug and alcohol use
- Job insecurity (businesses closing rapidly)
- Lack of daycare sites
- Housing crisis
- Education crisis

Catholic Charities Steuben/Livingston is strong and steady. With the ongoing support from each of you (donors, funders, volunteers, community partners), we are ready to help carry out deep and lasting change. Thank you to each and every one of you.

Peace and goodwill,



Tabitha J. Brewster, Ph.D.  
Chief Executive Officer

# LETTER FROM THE BOARD OF DIRECTORS

2020 was certainly one of the most challenging years in US history and one that will never be forgotten. It certainly impacted our already struggling clients in so many ways. We are so proud of our dedicated staff, leaders and board members for rising to the challenges and providing loving, caring service in response to the COVID-19 crisis. In 2020, Catholic Charities of Steuben was able to provide a total of 28,016 services. Catholic Charities of Livingston County was able to provide 7,033 services in 2020.

In addition, in response to the ever changing legislative and government requirements we have merged the Steuben County and Livingston County Catholic Charities organizations to provide more scale and synergies so we can meet these challenges and do more good for more people. The cooperation and team work of these two organizations has been awe inspiring and optimizes the skills and commitment of both organizations. We are certainly STRONGER TOGETHER and our many clients will greatly benefit.

Thank you,

Gary Pease  
Board Chair

Deborah Farberman  
Board Vice-Chair

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## Our Mission

Catholic Charities Steuben/Livingston mission is to build communities that care for all people by strengthening and enriching the quality of life for individuals, families, and children; working to reduce poverty; and advocating for social justice.

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# FINANCIAL STATEMENT

## Steuben County

### Income:

Grants & Contracts	\$4,929,080
Donations and Fundraising	\$580,742
United Way	\$219,764
Program and Third Party Fees	\$394,716
Board Restricted Investment Earnings	\$202,790
Church Contributions	\$31,433
Other Revenue	\$3,806

**Total Income \$6,362,331**

### Expenses:

Personnel	\$4,421,765
Contractual	\$597,371
Program	\$593,468
Occupancy	\$336,783
Administration	\$494,694

**Total Expenses \$6,444,081**

## Livingston County

### Income:

Grants & Contracts	\$724,971
Donations and Fundraising	\$167,670
United Way & FEMA	\$108,789
Third Party Billed Services	\$447,739
Start up Funding	\$5,887
Investments & Interest	\$1,909

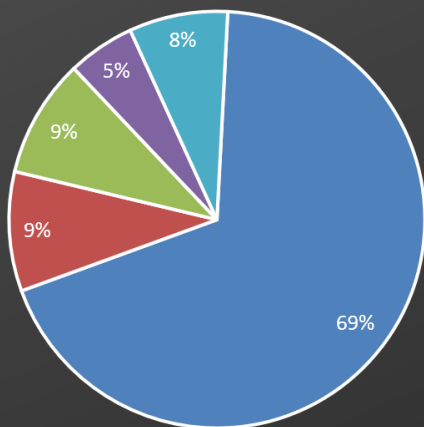
**Total Income \$1,456,964**

### Expenses:

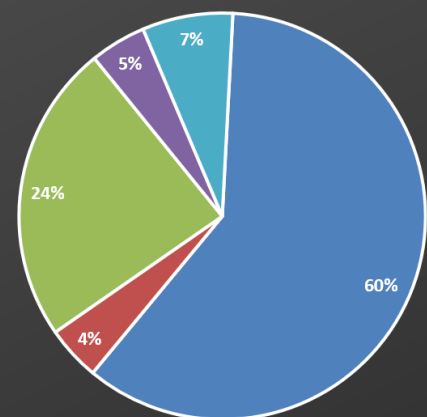
Personnel	\$778,327
Contractual	\$55,930
Program	\$306,868
Occupancy	\$57,454
Administration	\$92,746

**Total Expenses \$1,291,324**

Catholic Charities of Steuben 2020 Expenses



Catholic Charities of Livingston County 2020 Expenses



# Steuben County Programs

## Bath Community Child Day Care

Bath Community Child Day Care is the only licensed child care center in Bath. It provides high quality, constructive early learning experiences for infants at least six weeks old, toddlers and preschoolers as well as after-school and summer enrichment for school-aged children. Trained, credentialed staff deliver nurturing care in safe and fun environment designed to support developmentally appropriate play, exploration and learning. Breakfast, lunch, and a snack are provided each day. In 2020, the Bath Community Child Day Care celebrated 30 years of supporting families and children in Bath!

## Center of Treatment Innovation (COTI)

COTI is a mobile clinic, that helps educate, promote, and encourage people and the community to support substance free living. To engage people in treatment, to assist them and those who love them, on the journey to recovery. We do not do this in just the big town on the other side of the county, but there in the small town or village where they live. With the uniqueness of 2020, we also have provided a virtual way for the community to connect with a social media site. We have also reached out to all the agencies in not just Steuben County, but neighboring areas to work together for the people of our communities. COTI had a total of 299 contacts. Social Media: Facebook group has over 175 members, of which 104 have participated in over 1600 minutes of online meetings. 54 members participated in 15 virtual activities.

A lady who stopped at our table set up in the park.  
*"This is a great idea." "Something like this might have saved my grandson years ago."*

## Kinship

Therapeutic Foster Care specializes in the care of children and youth with significant psychological, social, emotional, or behavioral needs who can respond to close relationships within a family setting, and whose special needs require more intense or therapeutic services than are found in traditional foster care. Kinship serves to strengthen and enrich the quality of life for family members while honoring the dignity and worth of every human person. We believe there is no substitute for the family unit. We recognize family to be the relationship between persons that fosters each individual's mental, emotional, spiritual, and physical growth. We foster kinship and interdependence as the highest form of personal development. We have contracts with numerous counties and in 2020 we had youth placed through the following counties: Allegany, Chemung, Steuben and Schuyler. We had 46 youth placed with us in 2020 and out of the 21 youth discharged from the program, 52% achieved permanency by reuniting with family.



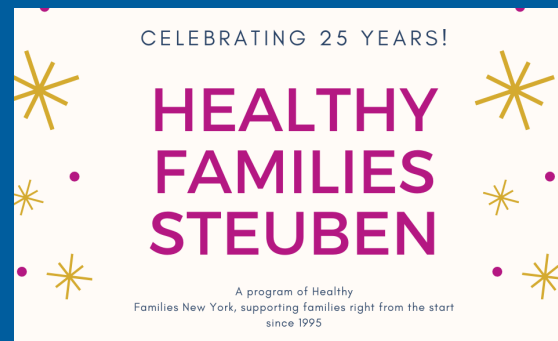
# Steuben County Programs

## Healthy Families

Healthy Families Steuben is a program of Healthy Families New York, an affiliate of Healthy Families America. Healthy Families Steuben staff strive to talk with all expectant parents and parents of newborns in the communities we serve. Our goal is to identify strengths and challenges prenatally or at birth and provide appropriate information and referrals to help babies get off to a healthy start. At Healthy Families we believe early, nurturing relationship are the foundation for healthy development – and that childhoods last a lifetime! Our evidence-based, in-home support is designed to help parents in Steuben County build a strong foundation for raising happy, healthy, safe, and smart children. Healthy Families services are always free and voluntary.

In 2020, Healthy Families staff worked in partnership with 232 families.

Program staff completed 2,701 home visits to provide support and education on a variety of topics including prenatal health and development, child health and development, developmental activities, nutrition and healthy habits, and referrals to community partners.



## Substance Free Living's Prevention Services

Steuben Council on Addictions (SCA) is a certified Prevention Education Program through NY State's Office for Alcoholism and Substance Abuse Services (OASAS). SCA provides relevant substance abuse education and information through classes, community events, advertising, and publicity to Steuben County children and youth grades K-12, and adults. SCA's services are school-based with the purpose of preventing substance abuse and other destructive behaviors. SCA partners with 10 Steuben County School Districts to provide services to students.

Bath Area Hope for Youth (BAHY) is a key prevention program. Through its individual and group youth counseling service, BAHY is able to address emerging youth problems before they manifest into more dangerous addictive and risky behaviors including substance abuse, antisocial behavior, and school absenteeism, all which can develop into poor long-term social and academic functioning. BAHY's primary goal is to help students and their families gain the necessary skills to effectively cope with challenging life situations and to empower them to make positive choices. Targeting the "at-risk" youth population, services are offered in-school and are also available to the general student population in the Bath and Hammondsport School Districts.

Total Youth served with Evidenced Based Curriculums- 1,141  
Total Youth served with Custom Designed Curriculums- 1,418  
Total Adults served- 391  
Total Prevention Counseling Youth served- 55  
Total Community Outreach served- 13,922



# Steuben County Programs

## Residential Services

Our Residential Reintegration Program offers a path to recovery from Community Residence to Supportive Living. Our Residential Reintegration Program helps people maintain a substance free lifestyle through housing, support, and education in both a congregate setting (community residence) and a scattered bed (supportive living) setting. The Weider House Community Residence is an 18-bed OASAS 820 licensed facility with the average length of stay between 3 - 6 months. The Supportive Living program is a 12 scattered bed OASAS 820 licensed program with the average length of stay between 6 - 18 months. The Community Residence and Supportive Living Program continue to improve individuals' lives by fostering a healthy recovery environment for men in early recovery from a substance use disorder.

In 2020, our Community Residence served 63 men who have substance use disorders. Our Supportive Living Program served 26 men who have substance use disorders.



## Supportive Home And Parent Enrichment (SHAPE)

SHAPE is a family preservation service that helps families build the strengths that set the stage for the joy and togetherness they want for themselves. Families work to: improve knowledge and skills, develop close nurturing relationships, tap into their resiliency when challenges arise, and connect with concrete supports to address any barriers to family success. Our goals are to: promote and strengthen family life, and self-reliance; to increase parents' skills as their children's primary caregiver, and improve family relationships with school and community; and maintain highest professional standards of presentation and collaboration in the community at large. Referrals come from the Department of Social Services and we provide the above services in Allegany, Steuben, and Yates Counties. SHAPE served a total of 150 families in 2020 within these counties.

*A client said that she had seen improvement in her "self confidence, being able to manage time and get into a routine". Another client said of her worker: "she goes above and beyond, she is great!", while another said of their worker: "he is very good at what he does and we are lucky to have him working with us!"*

# Steuben County Programs

## Turning Point

As we all know, 2020 proved to be a difficult year for many individuals, families and businesses; however, even among the uncertainty of protecting oneself and loved ones from COVID-19; surviving the loss of jobs and rising unemployment; and widespread fear, the Turning Point team showed more dedication and perseverance than anyone could have anticipated or asked for. While we had to temporarily release our Volunteer Team for many months, they continued to be part of our Catholic Charities family from their homes. With this strong support, Turning Point was able to continue to provide pantry and emergency financial services to those in need. We provided emergency food bags, non-contact home delivered food pantry visits, rental and mortgage payment assistance, utility deposit or arrears payments, and other non-traditional needs, such as prescription assists and clothing and household good vouchers to local community resources. We happily ended the year providing Thanksgiving & Christmas meals to families and gifts for their children. A special thank you needs to be shared with our generous donors. We are lucky enough to work with many community partners and individual donors, who without their support, we would not be able to provide the services we are happy to delivered. Turning point provided a total 26,919 services in 2020.



# Livingston County Programs

## Children's Behavioral Health Services

Children's Behavioral Health Services includes Children's Family Treatment Support Services (CFTSS) and Home and Community Based Services (HCBS). CFTSS is comprised of Psychosocial Rehabilitation (PSR). HCBS is comprised of Community Self Advocacy and Training, Caregiver Family Support and Training, Planned Respite, Pre-vocational, and Supported Employment. In both groups of services, the case worker assigned works with the child and support team (family, care manager, therapist, etc.) to identify goals. Client's goals can include a wide variety of skills such as, but not limited to, coping strategies, social interaction, interaction within the home, communication, daily living routines. After the goals are identified, the case worker works with the client and team to work toward these goals being met. The end goal is for the client to be successful, with no need for case worker. These Medicaid billable services were new during 2020 and have grown quickly. We have one full time case worker serving 22 clients. Other staff and interns are serving nine clients for a total of 31. 18 of the clients are CFTSS PSR with 17 located in Livingston County and one in Steuben. 13 clients are receiving HCBS services with five located in Steuben and eight located in Livingston.

## Children's Health Homes

Children's Health Home Care Management is a program designed to help the provider team of a high needs child to provide cohesive care to that child/family by using a team approach. Teams are typically made up of medical and mental health professionals, schools, outside providers via various agencies, and social support contacts. Teams work to achieve common goals set in place via team meetings and are inclusive of the child and family. Care Managers work on regular assessments with the child and link child/family to appropriate community resources. A total of 87 children are enrolled in both Livingston and Steuben Counties. We have one full time care manager in Steuben County, and four full time care managers who mainly work in Livingston County, with a few cases in the northern part of Steuben County.

"Thank you for your flexibility and understanding during such a crazy time in my life and my boys life.....This has been a big adjustment and at times discouraging. I [value] your input and support. Thank you for everything. I'm looking forward to coming together as a team for [my son], even though I seem to have my own emotional breakdowns with you..."

# Livingston County Programs

## DSS Parenting Education

Parenting Education is contracted through the Department of Social Services. Once referrals are received contact is made to determine which parenting program would best suit their needs. A pre and post assessment is completed with each client. We worked with ten clients that were referred by DSS during 2020. Most visits were via Zoom because of the pandemic. This created some challenges for the clients that didn't have computers, tablets, smart phones, or internet. We were able to give three clients devices that allowed us to utilize Zoom for our visits.



## Family Therapy

Our family therapy program is a contract with Livingston County Mental Health to provide in-home family therapy to clients who do not qualify for Medicaid and who are identified by the Single Point of Access (SPOA) committee as in need of the service. Services are individualized to meet the needs of each individual client, but often focus on improving communication within the family system along with alternative parenting strategies with the goal of improved interactions within the family and decreased conflict. During 2020, services were provided to nine families.

## Emergency Housing

Our Emergency Housing Program's goal is to provide help to families that are homeless, facing eviction, or living in sub-standard housing. This program works to help families find safe and affordable housing. We provide our clients with the following services: Obtaining and maintaining employment; access to legal information and resources; providing personal, financial, and career goal planning; locating educational and training programs; finding child care; providing advocacy, counseling and support; and providing information and referrals. We served 15 families numbering a total of 48 individuals (28 children and 20 adults) in 2020.

*"2020 was a difficult year for all of us, and a particularly difficult year for the homeless. Landlords were understandably worried about contracting Covid-19 and many took otherwise ready-for-move-in apartments off the market for months at a time. The NYS eviction moratorium also slowed housing turnover in the area, and economic difficulties for both clients and landlords became widespread. As such, every family we helped find housing felt like a greater success than normal, and we are quite proud to be able to state that nearly 50 people in Livingston County found housing with our assistance this year."*

# Livingston County Programs

## Employment Case Management

The Employment Case Management program is designed to help individuals gain the necessary skills needed to become employable. In collaboration with Livingston County Workforce Development, we aim to enroll our clients in employment-oriented activities that will help them gain full time employment. Such activities include Adult Education Courses (GED), English as a Second Language, Job Readiness Training and Work Experience Placement. In 2020, 168 people were served in our employment program. 111 cases were closed, 28 of the closed cases gained employment.

## Faith In Action

Faith in Action is a volunteer supported program that provides the following services to enrolled individuals free of charge: transportation to medical appointments, grocery/pharmacy transports and/or assists, friendly visits, telephone calls, yard work, and minor home repairs. The mission of Faith in Action is to provide one-on-one assistance, with volunteer support, to elderly and/or health impaired individuals and their families to support independent living at home. To be enrolled in the program, individuals need to be 60 years of age or older OR receiving Social Security Disability. In 2020, we provided 993 services to 105 clients. This year we utilized 46 volunteers and several staff members to complete these transports.

## Help\*Works/Food Pantry

Each year, Help\*Works Emergency Payment Services offers emergency assistance to those in need, providing essentials that many of us take for granted. Help\*Works annually assists more than 750 families living at or below the poverty level. Recently, most of those we serve have never had to ask for help before. Referrals to Help\*Works come from the Department of Social Services, Department of Health, Office of Mental Health, Salvation Army, churches, and other community agencies and organizations as well as self-referrals. We assist with the following: rent, mortgage, security deposit, utility bills (including water/sewer), auto insurance & repairs, furniture, bus passes and gas cards for employment, personal hygiene items, diapers/pullups & wipes, budgeting, and referrals to other services. Help\*Works also does a Back-to-School giveaway and Christmas giveaway. In 2020, we were able to serve a total of 1756 individuals. Our food pantry was able to give food to 3700 people in 2020, providing them with nine meals each month.



# Livingston County Programs

## Home and Community Based Services

Home and Community Based Services (HCBS) provides person-centered services in the home and community for Medicaid recipients who have specific medical and mental health needs. These services support individuals who are living with or recovering from mental health and/or substance abuse disorders. There are program specific services that fall under each of the following: Psychosocial Rehabilitation (PSR), Habilitation, Educational and Pre-Vocational Support, Family Support and Training, and Intensive/Ongoing Support Employment. It is a voluntary program that build skills in areas of self-worth, confidence, communication, daily living, self-management with mental health and/or substance abuse, and building supports within a network of professional and community resources to name just a few. The caseworker(s) working with each individual has a role of skill builder, encourager, listener, and advocate. In 2020, 25 people received a total of 30 services. Eight cases were closed.

## HOPE Youth Mentoring Program

The HOPE (Helping One Person Excel) Youth Mentoring Program serves youth in Livingston County between the ages of 6 and 18. Our goal is to establish a one-on-one match with an adult in a mentoring role for each of the youths in our program. Once matched, Mentors meet with their youth a minimum of four hours a month and do activities together that offer the youth opportunities they may not have been able to do otherwise. Waiting list youths are invited to all group activities. In 2020, our group activities included a bowling party, a day at Camp Stella Maris, and a movie at the Geneseo Cinema. As of December 31, 2020, there were seventeen active matches and twenty-seven youths on the waiting list for a match. Eight new matches were made in 2020. Seven of those youths had been on the waiting list for over a year. Of the other nine matches, seven have been matched for over a year. The longest match is approaching seven years.



## Transitional Jail Services

Transitional Jail Services serves the inmate population of whom have upcoming release dates. We assist with Housing, DSS applications, Mental Health appointments, Primary Care appointments, Addiction and Substance abuse treatment appointments (coordinate with CASA), SSI/SSD, Insurance, referrals, etc. In 2020, we assisted 109 female and male inmates with a variety of transitional needs. The transitional team is also trained to facilitate Cognitive Behavioral Intervention (CBI) classes. These curriculums are designed to encourage the inmates to have a positive mindset and how to have better outcomes in situations they may encounter, with the long-term goal of reducing recidivism. In 2020, we assessed 81 inmates (both men and women), while 58 completed and graduated from a CBI class.

# Success Stories

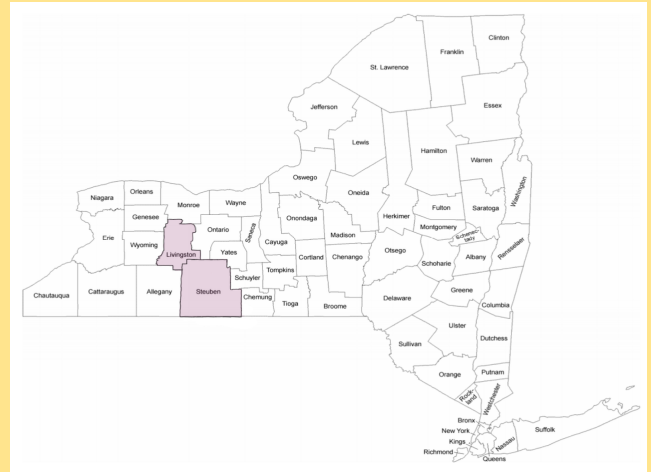
58 YEAR OLD MAN WHO, 2½ YEARS AGO, DECIDED TO MAKE A DRASTIC CHANGE IN HIS LIFE. I CAME TO THE CONCLUSION THAT AFTER 39 YEARS OF ALCOHOL ABUSE/MISUSE I "WANTED" TO STOP. OTHER TIMES IN MY LIFE I MADE HALF-HEARTED ATTEMPTS TO CHANGE BUT I NEVER REALLY "WANTED" TO. I HAD TO "WANT" CHANGE. NO PERSON, NO PROGRAM, NO AUTHORITY FIGURE COULD MAKE ME CHANGE. I HAD TO "WANT" CHANGE.

FOLLOWING DETOX AND A 28 DAY REHABILITATION PROGRAM I WAS OFFERED AN OPPORTUNITY TO PARTICIPATE IN THE CATHOLIC CHARITIES OF STEUBEN COUNTY SUBSTANCE FREE LIVING/RESIDENTIAL SERVICES.

HAVING BEEN PART OF THIS PROGRAM FOR QUITE SOME TIME I HAVE COME TO ONE HUGE CONCLUSION: NOT EVERYONE "WANTS" TO CHANGE. I HAVE SEEN MANY OTHERS ENTER AND LEAVE THIS PROGRAM. SOME LEFT ON POSITIVE TERMS HAVING WORKED HARD TO CHANGE THEIR LIVES. OTHERS, HOWEVER, HAVE LEFT ON NEGATIVE TERMS. FOR MANY DIFFERENT REASONS A PERSON'S POSITIVE AND/OR NEGATIVE RESULTS IS A DIRECT REFLECTION OF THE EFFORT AND TIME INVESTED TO REACH THEIR GOAL.

THANKFULLY I COUNT MYSELF AS ONE OF THIS PROGRAM'S SUCCESSSES. I HAVE NO DESIRE OR INTENTION TO GO BACK TO MY OLD DESTRUCTIVE WAY OF LIFE.

PROBABLY THE MOST IMPORTANT LESSON I HAVE LEARNED IS THAT I MATTER.



I NEVER LIKED MYSELF MUCH AND I USED ALCOHOL TO HIDE MY TRUE FEELINGS. I WAS A DEPRESSED PERSON AND ALCOHOL ONLY MADE THINGS WORSE.

WITH THE POSITIVE SUPPORT AND GUIDANCE OF CATHOLIC CHARITIES I NOW APPROACH LIFE DIFFERENTLY. I UTILIZE A SMARTER MORE LEVEL HEADED WAY OF THINKING. I AM A BETTER LISTENER WHO REALIZES THAT I DO NOT HAVE ALL OF THE ANSWERS. IT IS O.K. TO NEED HELP AND IT IS O.K. TO ASK FOR HELP.

THANKS TO EVERYONE WHO HAS GIVEN THEIR TIME AND PATIENCE.

# Success Stories

Our son, TJ, wanted to get into a mentoring program for a few years. His motivation was "I wanted to make a positive change for a child." We saw an article in the Livingston County News last January about Hope Mentoring and TJ knew immediately that he wanted to reach out. One of the statistics in the article that really touched all of us was the number of children on the waiting list. It was sad that children that just needed a little extra attention were on waiting lists for years. After finding out that the expectations were so reasonable, spend 4 hours per month doing something fun with your mentee, my husband Todd and I decided to apply for the program as well.

The time that we spend with our mentees is fun! The smiles and enthusiasm from the children make mentoring very fulfilling. TJ's favorite memory so far was the excitement when he took his mentee fishing. I enjoy revisiting fun activities I used to do when my own children were younger, tie dying, carving pumpkins, mini-golf, etc. One of our mentees even said they wanted to carve pumpkins together every year until they turned 31.

Todd Sr. has a newer relationship with his mentee. It sometimes takes a while to find the right match and the Hope Mentor staff is very careful to set up a relationship that has the right elements for success.

We missed spending time with our mentees when the state was shut down. We were very happy to get the green light to see them again with appropriate safety precautions. Of course the pandemic and safety concerns require you to think outside the box. We have come up with some ideas that maybe we would not have thought of in more usual circumstances, like cooking dinner together over a bon fire.

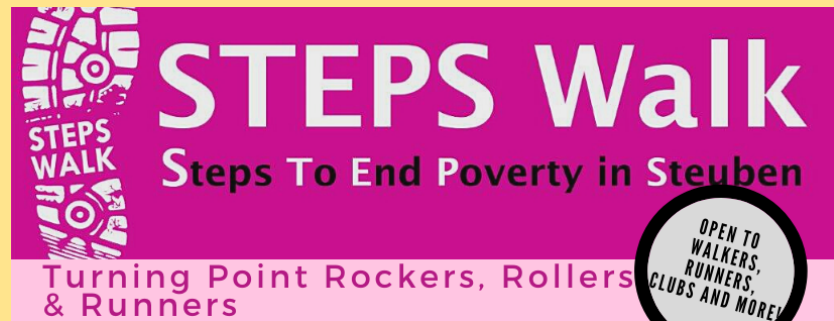
Catholic Charities and the Hope Mentoring staff are very supportive and provide a lot of materials and resources to help you as you develop the relationship. We would recommend mentoring to anyone who would like more joy in their lives and has 4 hours per month to spend on fun activities making a child happy.

## Shelly White, Mentor



# Thank You to All of Our Donors, Volunteers, and Funders

Each year, we have over 1000 businesses, and individuals donate and volunteer to help support Catholic Charities. Without your gracious donations and help, we couldn't be the agency that we are. Your gifts and time go to help support the people in our communities who are in need.



# 2020 Catholic Charities of Steuben Board of Directors

**Laura Opelt**

Catholic Charities Associate Diocesan Director

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Chief Executive Officer

**Gary Pease**

Chairperson

**Mercedes Blake**

Board Vice-Chairperson

**David Velasquez**

Interim Board Treasurer

**Marianne Furfure**

Board Secretary

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**Andy Mazzella**

**Marie Ann McCaig**

**Dr. Dennis O'Connor**

**Christopher G. Quinlan**

**Mark D. Vaughn, Ph.D.**

**Laura M. Vetter**

# 2020 Catholic Charities of Livingston County Board of Directors

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Catholic Charities Diocesan Director

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**Lynn Maginn**

**Paul Maginn**

**Joanne Privitera**

**Pam Rychlicki**

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Chief Executive Officer

**Jack Balinsky**

Diocesan Director

**Gary Pease- Chairperson**

Retired Human Resources  
Corning Incorporated

**Deborah Farberman- Vice Chairperson**

Retired Public Health Sanitarian

**Andrew Kubrich- Treasurer**

Business Manager,  
Schindler Elevator Company

**Marianne Furfure- Secretary**

Retired Family Court Judge

**Kate Alonzo**

Retired Librarian  
Wheatland- Chili

**Dawn Marie Castellana**

Community Affairs Manager  
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St. Matthew & St. Mary's Parish

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**Carly Lauricella**

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Gates- Chili School District

**Andy Mazzella**

Retired Executive,  
United Way of the Southern Tier

**Christopher O'Brien**

Finance Chief of Staff,  
Corning Incorporated

**Dr. Dennis O'Connor**

Physician,  
Keuka Family Practice

**Joanne Privitera**

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Sheriff's Department

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