



ANNUAL REPORT 2023

Administrative Office:
34 E. State Street
Mt. Morris, NY 14510
ccsteubenlivingston.org



LETTER FROM THE CEO

Dear Friends,

In 2023 we continued to build on post-integration foundation strengthening, and service delivery primarily across Livingston and Steuben Counties, but also provide minimal services in outlying areas of as well. As we grow our multi-county service delivery, we continue to focus on the mission and vision of Catholic Charities Steuben/Livingston, with our vulnerable populations at the root of all we do. We have aligned two separate agencies into one focused team of employees, volunteers, community partnerships, and an unwavering commitment to meet critical needs for children, adults, and families. We are proud to announce that in 2023, we served over 12,000 people across our wide service area, providing food, emergency assistance, and both children's and adults' specialized mental health services. We gave transportation to the elderly and disabled, a supportive hand to those struggling with addiction, hope to the unemployed and homeless, and guidance to the incarcerated. We gave children the chance to attend summer camps and recreational programming, kind mentors to children who needed role models, and a listening ear to families struggling to meet financial needs.

As we reflect on a successful year in 2023, I am most proud of not how many people we were able to reach, but rather the way in which Catholic Charities Steuben/Livingston provides hope, compassion, and dignity to our most vulnerable community members. Our value is embodied in the relief, hope, and answers to those who feel lost, in the progress we see our clients make as we help them reach their goals, and in the deep connections we make with the people we serve.

Thank you all for your presence to support the mission of Catholic Charities Steuben/Livingston. Your loyalty and commitment to our mission, vision, and values as a team help us to help adults and children in a multi-county area. We couldn't do our important and necessary work to build better communities and strive for positive social change without each one of you!

Sincerely,

Robert G. Trusiak

Robert Trusiak
Interim Chief Executive Officer
Catholic Charities Steuben/Livingston
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LETTER FROM THE BOARD OF DIRECTORS

Dear Friends and Supporters,

As the Chair of the Board of Directors, it is both an honor and a privilege to reflect on the journey of Catholic Charities Steuben/Livingston over the past year.

In 2023 we continued our efforts to serve our Livingston and Steuben counties as one unified organization, hope based and mission focused. We were able to successfully extend the reach of many of our programs across the two counties and outlying areas, and we faced new challenges head on with an unwavering commitment to learn, grow, and strengthen our foundation and future.

Our future is bright, and the strategic vision set forth by our Diocese and embraced by our 150+ dedicated staff, has been instrumental in shaping our goals. We remain committed to the communities we serve, guided by our mission of building a just and compassionate society rooted in Catholic Social Teachings, and the dignity of ALL people.

Our achievements are possible because of the support of our donors, volunteers, staff, and community partners. Your belief in our mission is foundational to our ability to serve our communities.

As we embark on the journey ahead, I want to extend my thanks to Deborah Farberman, who has served as our Board Chair for the past two years and will stay on as our Vice Chair. I also want to thank each of you for your outstanding support and commitment to Catholic Charities Steuben/Livingston. Together, we will continue to make life changing impacts across Livingston, Steuben, and the surrounding counties.

Sincerely,

Christopher O'Brien

Christopher O'Brien
Chair, Board of Directors



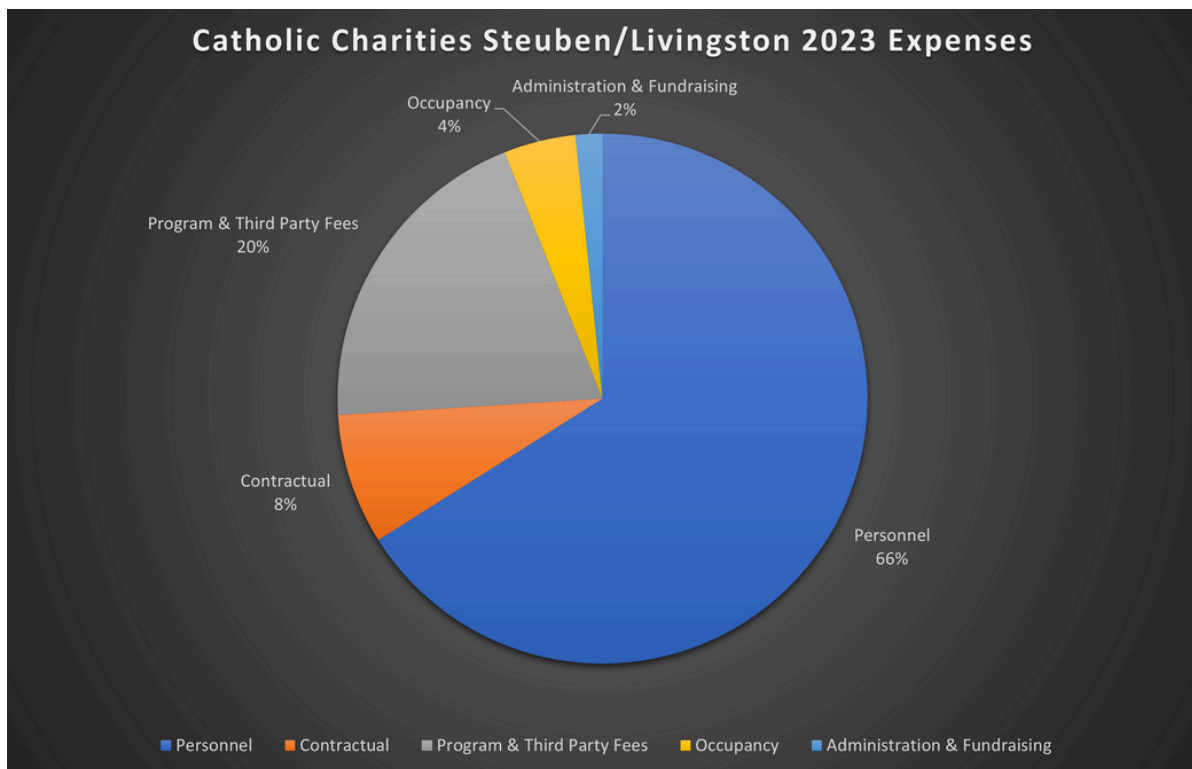
OUR MISSION

Catholic Charities Steuben/Livingston mission is to build communities that care for all people by strengthening and enriching the quality of life for individuals, families, and children; working to reduce poverty; and advocating for social justice.



FINANCIAL STATEMENT

Catholic Charities of the Diocese of Rochester	
dba Catholic Charities Steuben/Livingston	
2023 Annual Report Data*	
Income:	
Grants & Contracts	\$ 6,113,325
Donations & Fundraising	\$ 850,864
United Way	\$ 322,796
Program & Third Party Fees	\$ 1,595,692
Board Restricted Investment Earnings	\$ -
Church Contributions	\$ 65,511
Other Revenue	\$ 22,435
Total Income	\$ 8,970,623
Expenses:	
Personnel	\$ 6,496,937
Contractual	\$ 784,016
Program & Third Party Fees	\$ 1,964,897
Occupancy	\$ 431,051
Administration & Fundraising	\$ 160,937
Total Expense	\$ 9,837,838
*from 2023 audited financial statement	



OUR SERVICES

EMERGENCY SERVICES

Emergency Services focuses on several of Livingston and Steuben Counties' top ranked priorities, as identified from independently gathered needs assessments. Our program provides assistance to residents living in poverty, in an effort to help stabilize their lives, and to promote opportunities leading towards financial stability.

With our three main locations in Mt. Morris, Bath, and Hornell we have an opportunity to provide a holistic approach to our services with the many programs we offer within each location and believe that for our clients to overcome their barriers their basic needs must be met first. Our pantries served 14,698 households throughout 2023, an increase of 13.7% over the previous year, most notably in the senior population. Recognizing this increasing need, we partnered with Livingston County to bring a Pop-Up Pantry to the Mt. Morris area starting in 2024.

In 2023, our Financial Assistance Caseworkers enrolled 4,047 clients seeking food, and/or financial assistance and expanded our services to include Financial Stability Educational Workshops. We also assisted in providing emergency food during Code Blue in coordination with the Department of Social Services. We remain resilient as we continue to see an increase in the need for our services.

We are thankful for the continued community support that we receive along with the commitment of our volunteers that we rely on daily to assist us in providing high quality compassionate services.

EMERGENCY HOUSING

Our Emergency Housing Program's goal is to provide help to families that are homeless, facing eviction, or living in sub-standard housing. This program works to help families find safe and affordable housing. We provide our clients with the following services: Obtaining and maintaining employment; access to legal information and resources; providing personal, financial, and career goal planning; locating educational and training programs; finding childcare; providing advocacy, counseling and support; and providing information and referrals.

We served 11 families, numbering a total of 36 individuals (20 children and 16 adults) in 2023. It was another challenging year for the homeless. Landlords are diligent about screening tenants and are particular about applicants. Currently some landlords are requiring high credit scores, no eviction history, and request that a potential tenant has four to five times the rent amount as income. There continues to be a lack of available housing for clients, which made the housing searches difficult. The Section 8 program is also facing a financial budget crisis that currently has applicants on hold for assistance.

We have had some very positive outcomes for clients and have had a low return to the program rate due to their successes when acquiring permanent housing, and we are quite proud to be able to state that 36 people in Livingston County found housing with our assistance this year.



HELP FOR FAMILIES

Supportive Home and Parent Enrichment (SHAPE) & Kids Adventure Time

SHAPE is a strength based in-home parenting program that works with families in Allegany, Steuben and Yates counties for the preservation of families. Families work to strengthen parenting skills, improve child development knowledge, learn conflict management strategies, access community resources, and more. Our goals are to support and strengthen family life and self-reliance. Referrals come from the Department of Social Services. In 2023 SHAPE served a total of 132 families, with 294 children within those families, across all three counties.

SHAPE Yates also offers skill building, Kids Adventure Time (KAT), and Home-Based Crisis Intervention (HBCI) services. Skill building is designed to work with parents and children to promote a healthy home environment and teach daily living skills, coping skills and academics, with referrals coming from Community Services. In 2023, the skill building program served 30 families/children. KAT is an out-of-school experience for children ranging from 5-14 years of age who have identified issues, which can include CSE classifications, mental health diagnosis and/or difficult family situations. The KAT program is a safe place for children to focus on building social skills and healthy relationships with referrals from Skill Building, Community Services, School Districts, and more. In 2023, the KAT program ran from July 18th-August 10th; October 13th, 20th, and 27th; and December 27th-29th, with 148 total units served throughout the year and 14 unique units.

The HBCI program is a short term, intense service intended to avert unnecessary psychiatric hospitalizations of children and youth ranging from 5-21 years of age. Referrals are provided by Single Point of Access (SPOA) and numerous mental health providers. In 2023, HBCI served 3 children in Yates County. HBCI is expanding referral sources to increase capacity and expanding into Livingston County.

Healthy Families

Healthy Families Steuben/ Livingston is a program of Healthy Families New York, an affiliate of Healthy Families America. Healthy Families staff strive to talk with all new and expecting parents in the communities we serve. Our goal is to identify family strengths and provide appropriate information and referrals for any challenges a family may face to help babies get off to a healthy start. At Healthy Families we believe early nurturing relationships are the foundation for healthy development that lasts a lifetime. Our evidence based, in home support, is designed to help parents build a strong foundation for raising happy, healthy, safe and smart children. Healthy Families services are always free and voluntary.

Last year Healthy Families expanded into Schuyler and Tompkins Counties, adding 2 staff and the capacity to serve 54 additional families. At the end of 2023, Healthy Families Schuyler/Tompkins had 8 families enrolled and completed 24 home visits. In 2023 Healthy Families Steuben/Livingston staff worked in partnership with 284 families. The HFSL staff completed 3658 home visits, providing support in a variety of ways, including education on health and development, nutrition, developmental activities, breastfeeding support, and referrals to community partners. In December of 2023, Healthy Families Steuben/Livingston reached a long-term goal of filling program capacity and ended the year at 110% full!

DSS Parenting Education

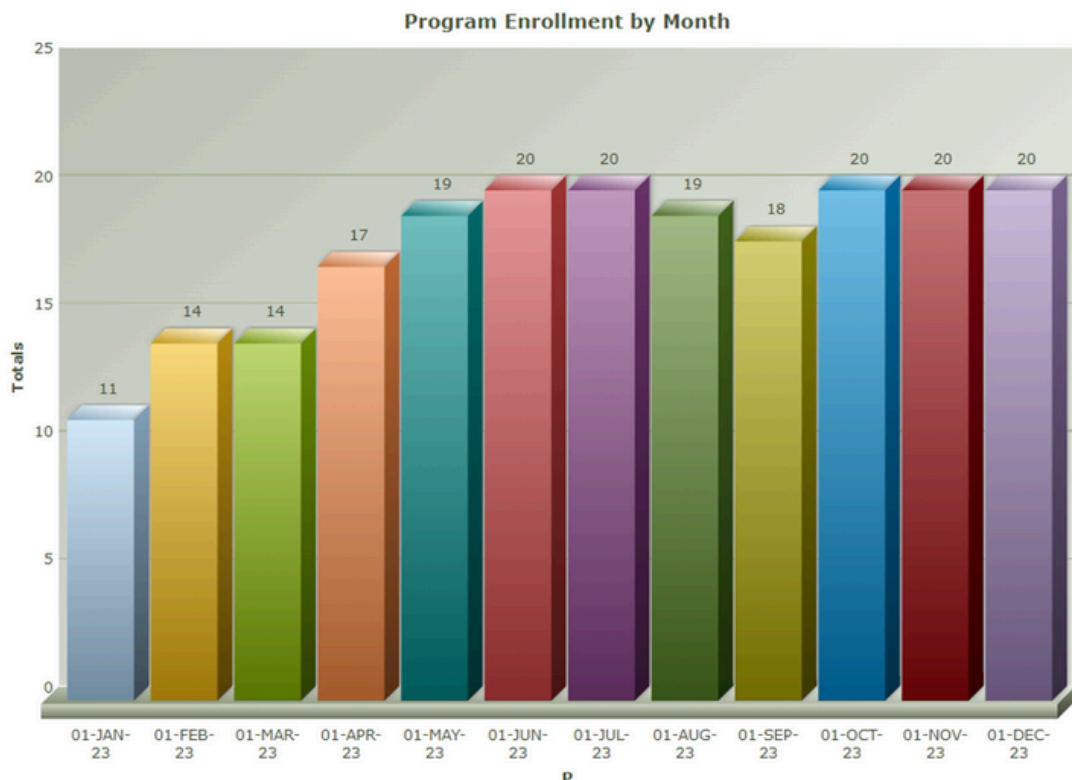
Parenting Education Services collaborates with parents in their homes and provide direct training and techniques to improve parenting skills. Facilitators are currently trained in four different “evidence-based” curriculums to choose from. Each participant completes a “pre and post” assessment and receives a certificate upon completion. In 2023 there were nine referrals from Livingston County Department of Social Services.

Family Therapy

CCSL, operating under a contractual agreement with Livingston County Mental Health, remains steadfast in its commitment to providing exemplary in-home family therapy services to individuals identified by the Single Point of Access (SPOA) committee as requiring such vital support. CCSL employs a Licensed Master Social Worker who possesses specialized expertise in tailoring therapeutic interventions to meet the distinctive needs of each family identified.

Our holistic approach to therapeutic services is designed to revitalize intra-family communication, reconfigure familial roles, and introduce innovative parenting strategies. These initiatives are all aimed at facilitating enhanced family dynamics and fostering positive interactions within the household.

Throughout the duration of the calendar year 2023, CCSL demonstrated its unwavering dedication by extending its services to a total of 20 families, marking a notable increase of 8 additional families from the previous period. This achievement underscores our ongoing commitment to the betterment of familial relationships and the overall well-being of those we serve.



HOPE (Helping One Person Excel) Youth Mentoring

The HOPE (Helping One Person Excel) Youth Mentoring Program serves youth in Livingston County between the ages of 6 and 18. Our goal is to establish a one-on-one match with an adult in a mentoring role for each of the youths in the program. Once matched, Mentors meet with their youth a minimum of four hours a month and do activities together that offer the youth opportunities they may have not been able to do otherwise. Waiting list youths are invited to all group activities. In 2023, some of our group activities included a bowling party, attended a local baseball game, a day at Camp Stella Maris, an afternoon at Minnehans, and a day at the Bills' training camp at St John Fisher University. As of December 31, 2023, there were eighteen active matches and nineteen youths on the waitlist. Eight new youth joined the program, and three new matches were made in 2023.



Therapeutic Foster Care

Therapeutic Foster Care is out-of-home placement for children in the custody of a local Department of Social Services who need more treatment and supervision than can be provided at the county level, but which is less restrictive than residential placement. It is the mission of our foster care program to provide professional community-based treatment in home-like settings best suited to meet the developmental and treatment needs of each child. Our objective is to promote the positive character development of the child, and the resolution of problems that are personally or socially destructive. Services are provided in accordance with the highest professional standards possible. The intention of this program is to return the child to their home as early as is desirable and feasible. When indicated, an alternative plan to returning home is developed that provides a child with a plan for their permanency. In 2023, we received 83 referrals from local department of social service agencies. Our program had 30 beds available, and our program was successfully able to place 12 youth in those beds throughout the year.

Faith in Action

Faith in Action is a volunteer supported program that provides the following services to enrolled Livingston County individuals free of charge: transportation to medical appointments, grocery/pharmacy transports and/or assists, friendly visits, telephone calls, yard work, and minor home repairs. The mission of Faith in Action is to provide one-on-one assistance, with volunteer support, to elderly and/or health impaired individuals and their families to support independent living at home. To be enrolled in the program, individuals need to be 60 years of age or older OR receiving Social Security Disability. In 2023, we provided 869 services to 69 clients. This year we utilized 35 volunteers and one staff member to complete these services.

CHILDCARE SERVICES

BATH COMMUNITY CHILD DAY CARE

BBath Community Daycare proudly serves as the only licensed center in Bath, NY, catering to the developmental needs of children aged 6 weeks to 12 years. Our comprehensive services include early learning programming for children up to 5 years old, as well as before and after school care.



At Bath Community Daycare, we firmly believe that high-quality, affordable childcare is not just a service but a cornerstone of our community's vitality. Our safe and nurturing environment fosters a love for learning through meaningful play, encouraging curiosity, discovery, and problem-solving skills essential for individual growth and positive self-image development.

With a dedicated team of trained and credentialed staff, we provide a rich array of developmentally appropriate activities that empower children to explore their surroundings, engage with peers and adults, and master new skills. Our commitment to excellence ensures that every child entrusted to our care thrives in an environment that prioritizes their holistic development.



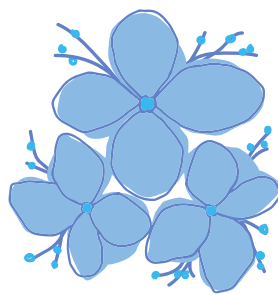
SPECIALIZED SERVICES - YOUTH & ADULT

Children's Health Home Care Management

Children's Health Home Care Management is a program designed to help the provider team of high needs children to provide cohesive care to that child/family by using a team approach. Teams are typically made up of medical and mental health professionals, schools, outside providers via various agencies, and social support contacts. Teams work to achieve common goals set in place via team meetings and care plans developed by the entire team and are inclusive of the child and family. Care Managers work on regular assessments with the child and link child/family to appropriate community resources. Currently there are 106 children enrolled in both the Medicaid and non-Medicaid Care Management programs throughout Livingston, Steuben, and Wyoming Counties. Our program employs two full-time care managers in Steuben County, and three full-time care managers who mainly work in Livingston and Wyoming Counties. The fourth care manager provides part-time non-Medicaid care management to children in Livingston County. The program is mainly funded by value-based payment through NYS Medicaid, but there is also an existing contract with Livingston County Mental Health to provide care management to children without Medicaid (mainly those with private insurance). The program manager no longer carries a caseload as of April 2023, affording the time to fully support all care managers with home visits, team meetings, and direct onboarding and supervision of new staff.

Below is a statement submitted by the guardian of two children enrolled in our program.

"We were referred to Catholic Charities by a therapist because both girls who came to live with us suffer from trauma and individually had other medical/mental issues. At that time, they had lived with us for almost a year and my family couldn't handle much more. Heather and her team stepped in and took so much off my shoulders. They got us support, resources, and so much help for the girls. These few sentences don't even come close to what can be said about them all! They truly saved my family, and I am forever grateful for everything they do daily for us!"



Children's Behavioral Health Services

Children Home and Community Based Services (HCBS) and Children and Family Treatment & Support Services (CFTSS) provide person-centered services within the home and local community for Medicaid recipients enrolled in a Managed Care Plan, who have specific medical, behavioral health, and mental health needs. These services support families with youth, who are experiencing social, emotional, medical, developmental, substance use, and/or behavioral challenges in their home, school, placement and/or community. These are structured, strength-based relationships to benefit and encourage self-sufficiency and successful community engagement.

The staffing format is comprised of the program director, supervisor, six case workers and two Family Peer Advocates (FPA) to cover Steuben, Livingston and Wyoming Counties. The central objective is to collaboratively establish and pursue specific goals with the client, supported by the family. These goals encompass a wide spectrum of skills, which may include coping strategies, social interaction capabilities, improved integration within the home and community, effective communication skills and the enhancement of daily living routines.

In 2023, 39 youth were served by Children HCBS and 174 in CFTSS.

In October 2023, a grandmother working with one of our caseworkers reported,

"I am not sure what we would have done about school supplies this year. We are told that the school takes care of everything. but that has not been my experience. My kids are grown. and it has been a long time since I have had to figure these things out. If our worker had not shown up with an arm full of supplies. I don't know what we would have done. She even brought 2 book bags! I thank God every day for the help he has given us in Catholic Charities. and I am not even Catholic!"

ADULT HOME & COMMUNITY BASED SERVICES

Adult Home and Community Based Services (HCBS) and Community Oriented Recovery and Empowerment (CORE) Services are provided within the home and/or local community for Medicaid recipients enrolled in a Health and Recovery Plan (HARP), who have specific medical and mental health needs. Services are person-centered, recovery-oriented, mobile behavioral health supports intended to build skills and self-efficacy that promote community participation and independence. Each person living with or recovering from mental health and/or substance abuse disorders has their own view of what recovery means to them and that view is honored by our caseworkers and peers.

CORE Services provided at Catholic Charities Steuben/Livingston are categorized as:

Psychosocial Rehabilitation: These services assist the individual in improving their functional abilities in settings where they live, work, and socialize. Rehabilitation counseling, skill building, and psychoeducational interventions provided are used to support attainment of person-centered recovery goals and valued life roles. Approaches are intended to develop skills to overcome barriers faced by the individual's behavioral health disorder and promote independence and full community participation.

Family and Support and Training: This service offers instruction, emotional support, and skill building to aid an individual's family to understand and actively participate in their loved one's recovery process. Family is defined as the individual's family of choice and provided in a trauma informed, person-centered way.

Peer Empowerment Services are non-clinical, peer delivered services which focus on rehabilitation, recovery, and resilience. Like Psychosocial Rehabilitation, they promote skills to cope with and manage behavioral health symptoms, while utilizing natural support and community resources. Peer services are provided by individuals with lived experience, who meet the client where they are in their recovery. We follow a Harm Reduction pathway, recognizing that the client is the expert in their own recovery journey.

These three CORE services can be delivered independently but we often provide them together with a team approach.

The Home and Community Based Service provided by our team in 2023 was Habilitation. This service assists an individual with obtaining or developing skills for community living. This includes things such as using public transportation, becoming more comfortable and aware during grocery shopping, locating housing, working with landlords, and increasing financial management and budgeting skills. Communication skills, self-help, self-care, relationship development, and using community resources all fall under the Habilitation category. As is, increasing socialization within one's community and developing social support.

This HCBS service can be delivered in collaboration with the three CORE services our program provides.

HCBS and CORE are voluntary programs that help clients build skills in areas of self-worth, confidence, communication, daily living, and self-management. Our program works with the Jail Services team, Emergency Services, Employment Services, and our agency Residential programs. We are proud of the increased collaboration 2023 has brought. The staffing format is comprised of the program director, three HCBS/CORE case workers and a Certified Recovery Peer Advocate (CRPA) to cover both Steuben and Livingston Counties. The Peer and Caseworkers use a team approach and serve as skill builders, encouragers, listeners, and advocates. New for 2023, our CRPA is pursuing OMH's NY Certified Peer Specialist (NYCPS) certification. 2024 plans include obtaining the NYS Crisis Specialty and the Justice Involved Specialty Track designations.

In 2022-2023, staff were invited to participate in an 18 month long Psychiatric Rehabilitation training program offered exclusively to HCBS/CORE and PROS providers. This free training offered through a partnership of New York Association Psychiatric Rehabilitation Services (NYAPRS) with Boston University, Center for Practice Innovations (CPI), McSilver Institute, Academy of Peer Services, Partnership to End Addiction, and Friends of Recovery New York, can prepare practitioners to sit for the Certified Psychiatric Rehabilitation Practitioner (CPRP) exam and each training participant can receive a scholarship to cover the cost of the exam.

Psychiatric Rehabilitation (PR) supports people to choose the life role goal they want to work on, obtain the resources to reach it, and support maintaining that new role. Life role goals can be social connections, education, employment, housing, and more. PR promotes recovery, full community integration, and improved quality of life for persons who have been diagnosed with any mental health condition that seriously impairs their ability to lead meaningful lives.

IN 2023, 70 INDIVIDUALS WERE REFERRED TO OUR PROGRAM, WITH 33 PEOPLE BEING ELIGIBLE TO ENROLL IN SERVICES. OUR PROGRAM USUALLY MAINTAINS A MONTHLY CENSUS OF 50 INDIVIDUALS, WITH 2023 HAVING A TOTAL OF 75 PARTICIPANTS. PARTICIPANTS ARE FREQUENTLY ENROLLED IN MULTIPLE SERVICES.

THE MAIN REASON REFERRED CLIENTS WERE NOT DEEMED ELIGIBLE WAS THAT THEY LACKED THE REQUIRED MEDICAID EXCEPTION CODE, NOT THE NEED FOR SERVICES.

43% OF CLIENTS WERE ENROLLED WITH FIDELIS HEALTHIER LIFE, 18% WITH EXCELLUS BCBS, 5 % MVP, AND 4% UNITED HEALTHCARE COMMUNITY PLAN.

IN 2024, A PROGRAM GOAL IS TO SECURE STEUBEN, LIVINGSTON, AND WYOMING COUNTY FUNDING FOR ADULT NON-MEDICAID RECOVERY FOCUSED SERVICES.



ADDICTION SERVICES PREVENTION & SUPPORT

Prevention Services

The Prevention Education Programs under Prevention Services is certified through NY State's Office of Addiction Services and Supports (OASAS). Prevention education programs provide relevant substance use and misuse education and information through classes, community events, advertising, and publicity to Steuben County children and youth grades K-12, and adults. Prevention education also focuses on all topics relating to healthy living, problem-solving, and violence prevention. The more risk and protective factors our programs address across the lifespan, the better children, youth and adults are as they journey across the lifespan.

These services are not only school based but presented in afterschool programs, community-based programs, and in conjunction with other service organizations; all with the purpose of preventing substance use/misuse and other harmful behaviors. Prevention services also serves the community through information dissemination via newsletters, billboards, posters, brochures and more to help increase knowledge and awareness.

The Prevention Counseling program is a key prevention program in the Haverling and Hammondsport School Districts. Through its individual and group youth counseling service, staff can address potential or emerging problems before they manifest into more dangerous addictive and risky behaviors including substance abuse, antisocial behavior, and school absenteeism, all which can develop into poor long-term social and academic functioning. The primary goal is to help students and their families gain the necessary skills to effectively cope with challenging life situations and to empower them to make positive choices.

995

Total Youth served with Evidenced Based Curriculums

188

Total Adults in recovery served

2,615

Total Youth served with Custom Designed Curriculums

193

Total Adults served via trainings

79

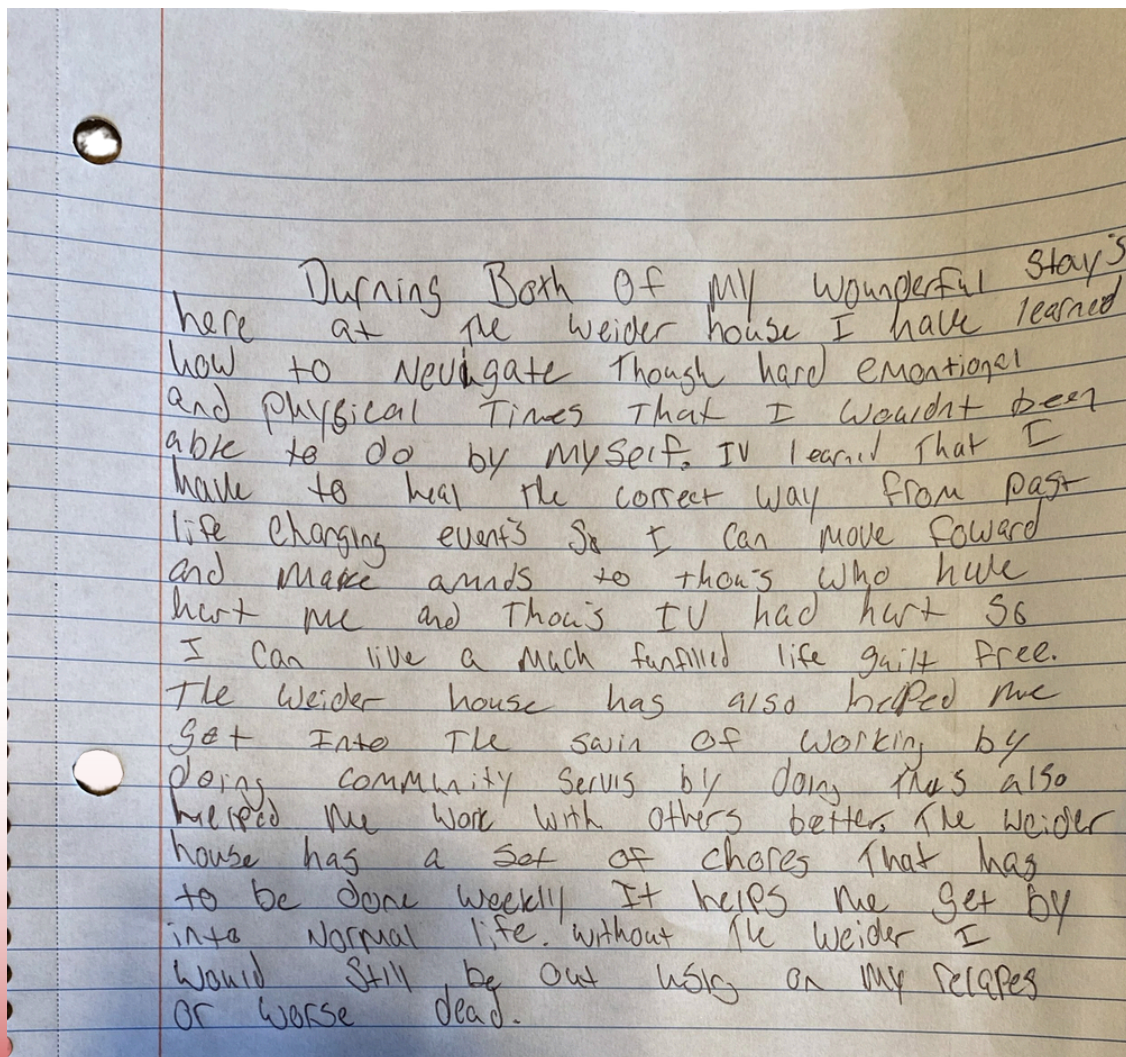
Total Prevention Counseling / Teen Intervention Youth served

400,518

Total Community Information Dissemination

Residential Services

Our Residential Reintegration Program offers a path to recovery from Community Residence to Supportive Living. Our Residential Reintegration Program helps people maintain a substance free lifestyle through housing, support, and education in both a congregate setting (community residence) and a scattered bed (supportive living) setting. The Weider House Community Residence is an 18-bed OASAS 820 licensed facility with an average length of stay between 3 - 6 months. The Supportive Living program is a 18 scattered bed OASAS 820 licensed program with an average length of stay between 6 - 18 months. The Community Residence and Supportive Living Program continue to improve individuals' lives by fostering a healthy recovery environment for men in early recovery from a substance use disorder. In 2023, our Community Residence served 70 gentlemen who have substance use disorders. Our Supportive Living Program served 25 gentlemen who have substance use disorders.



During Both of my wonderful stays here at the Weider house I have learned how to navigate through hard emotional and physical times that I wouldn't be able to do by myself. I learned that I have to heal the correct way from past life changing events so I can move forward and make amends to those who have hurt me and those I've had hurt so I can live a much fulfilled life guilt free. The Weider house has also helped me get into the swing of working by doing community service by doing that also helped me work with others better. The Weider house has a set of chores that has to be done weekly. It helps me get by into normal life. Without the Weider I would still be out using on my relapses or worse dead.

In 2023, the following statistics apply to our Community Residence:

Our top 5 counties served:

1. Steuben – 21%
2. Erie – 14%
3. Monroe – 11%
4. Chemung – 10%
5. Allegany – 7%

Ages served:

- 22-25 4%
- 26-35 34%
- 36-45 23%
- 46-55 13%
- 56+ 26%

Criminal Justice System:

- Involved with treatment court – 26%
- Probation/Parole – 27%
- Alternative to incarceration – 27%

Education

- GED – 21%
- High School Diploma – 39%

Co-occurring Mental Health – 56%

Top 5 Primary Substances:

1. Alcohol – 31%
2. Methamphetamine – 19%
3. Other opiates – 19%
4. Crack – 10%
5. Heroin – 9%

In 2023, the following statistics apply to our Supportive Living Program:

Our top 5 counties served:

1. Steuben – 28%
2. Monroe – 20%
3. Chemung – 16%
4. Livingston – 8%
5. 7 other counties account for the remainder with 1 individual from each of these counties.

Ages served:

- 22-25 8%
- 26-35 28%
- 36-45 32%
- 46-55 12%
- 56+ 20%

Criminal Justice System

- Involved with treatment court – 36%
- Probation/Parole – 32%
- Alternative to incarceration – 16%

Education

- GED – 16%
- High School Diploma – 36%
- Lowest education achieved before drop out – 5th grade education

Co-occurring Mental Health – 56%

Top 5 Primary Substances:

1. Methamphetamine – 28%
2. Alcohol – 24%
3. Heroin – 16%
4. Crack – 8%
5. Other opiates – 8%

Employment Case Management

The Employment Case Management program is designed to help individuals gain the necessary skills needed to become employable. In collaboration with Livingston County Workforce Development, we aim to enroll our clients in employment-oriented activities that will help them gain fulltime employment. Such activities include Adult Education Courses (GED), English as a Second Language, Job Readiness Training and Work Experience Placement. In 2023, over 250 people were served in our employment program.

Jail Services

Our Jail Services Team provides Transitional Services at the Livingston County Jail, serving the incarcerated population with upcoming release dates. The team assists with housing, Department of Social Service referrals, mental health appointments, primary care appointments, substance use treatment appointments, Social Security income and Disability benefit reinstatement, and medical insurance. We also coordinate with other community resource agencies to complete referrals based on the specific needs of each individual.

In 2023, our team aided 150 incarcerated individuals with a variety of transitional needs. The Jail Services team facilitates multiple parenting curricula, as well as Cognitive Behavioral Intervention (CBI) programs. CBI programs are designed to encourage the participants to have a more positive mindset and how to have better outcomes in future situations they may encounter. The overall goal for these programs is to reduce recidivism.

In 2023, we had 76 (Female & Male) CBI completions. These curriculums include Thinking for a Change (T4C), Interactive Journaling, and Anger Management. Additionally, forty-nine males completed a parenting curriculum along with twenty-eight females.

Within the year, we expanded our Jail Services with the Second Chance (Re-entry Services) Program. Our Re-entry services case worker works with the incarcerated individuals three months prior to their release. Goals are created, resources are discussed, plans are made, and a relationship is built. Once in the community, our caseworker is the 'hub of the wheel' and provides support for our client. Providing transportation to and from appointments, support at Probation, help with establishing housing, employment, emergency services, and anything else the individual may need while transitioning back into the community. Re-entry services is continued Transitional Services within the community, a more 'hands on' approach.

We report that in 2023, we had twenty-three enrollments. We have achieved eleven goals, with nine currently active participants.

BOARD OF DIRECTORS



Robert G. Trusiak, Esq.
Interim Chief Executive Officer

Karen Dehais
Diocesan Director

Deborah Farberman – Chairperson
Retired Public Health Sanitarian

Christopher O’Brien - Vice-Chairperson
Finance Chief of Staff
Corning Incorporated

Andrew Kubrich – Treasurer
Business Manager
Schindler Elevator Company

Marianne Furfure – Secretary
Retired Family Court Judge

Carly Gaudino
Relationship Manager
ESL Federal Credit Union

Andrew Huber
Associate & Senior Consultant
Cayuga Partners


Dr. Dennis O’Connor
Physician
Keuka Family Practice

Joanne Privitera
Retired Kindergarten Teacher
Keshequa Central School

Pam Rychlicki
Retired Principle Clerk
Sheriff’s Department

David Velasquez
Division VP and Director
Precision Glass Solutions
Corning Incorporated

Valerie Whitehill
Hornell Partners for Growth
Business Improvement District
Manager



In the book, *Tattoos on the Heart: The Power of Boundless Compassion*, Father Gregory Boyle states,

“You stand with the least likely to succeed until success is succeeded by something more valuable: kinship. You stand with the belligerent, the surly, and the badly behaved until bad behavior is recognized for the language it is: the vocabulary of the deeply wounded and of those whose burdens are more than they can bear.”