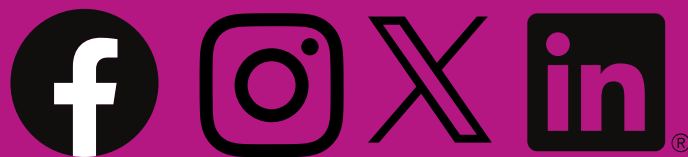




2024 ANNUAL REPORT

Administrative Office:
6279 S Hornell Rd., Suite B
Hornell, NY 14843
ccsteubenlivingston.org



LETTER FROM OUR EXECUTIVE DIRECTOR

Another year has come and gone by, and the employees of CCSL have worked hard to help our neighbors in need, and to give people hope. We have served many adults and children in our community who needed a smile, a kind word, food, emergency assistance, counseling, housing, or some support from our many CCSL programs across multiple counties.

In 2024, I became the Executive Director of this amazing organization. It was overwhelming to see the number of individuals our employees serve; the number of things they do for our community and the commitment they give to our organization every day. I feel fortunate to have the opportunity to lead this organization, with well over 150 dedicated and compassionate staff.

As you read through the next several pages, you will see how our organization changes lives. We are not always great at telling our stories, but there are many. Just a walk through one of our community food pantries will tell the story of why we are here. We are here to give our neighbors, those who are in need, a soft landing while they are getting on their feet with our array of social service programs. Christmas was magical as our employees and dedicated volunteers worked endless hours to ensure hundreds of families in Steuben and Livingston counties had a Merry Christmas. Many people worked long hours but were committed to making life a little easier and a little happier for others.

As we look forward to 2025, we will be developing a blueprint to focus our work around safety, quality, and our mission as we bring on new and necessary programs to meet the needs of our ever changing community.

Your support for the work we do has been unwavering. We are one big community who wants to leave our world a better place than we found it. We can only do this with you walking alongside us.

Enjoy the stories of 2024 as you read through this annual report, and expect exciting and wonderful things to happen in 2025!

Sincerely,

Wendy Recktenwald

Executive Director
Catholic Charities Steuben/Livingston
Wendy.Dresser-Recktenwald@dor.org
(607) 769-4438

LETTER FROM OUR AGENCY COUNCIL

Dear Friends and Supporters,

As the Chair of the Agency Council, it is both an honor and a privilege to reflect on the journey of Catholic Charities Steuben/Livingston over the past year.

In 2024 we continued our efforts to serve our Livingston and Steuben counties as one unified organization, hope based and mission focused. We continued to successfully extend the reach of many of our programs across the two counties and outlying areas. We also welcomed our new Executive Director, Wendy Recktenwald to lead our organization into the future.

And that future is bright, driven by the strategic vision set forth by our Diocese and deployed locally by our 150+ dedicated staff. We remain committed to the communities we serve, guided by our mission of building a just and compassionate society rooted in Catholic Social Teachings, and the dignity of ALL people.

Our work is made possible due to the support of our donors, volunteers, staff, and community partners. Your belief in our mission is foundational to our ability to serve our communities.

As we continue the journey forward, I want to thank each of you for your outstanding support and commitment to Catholic Charities Steuben/Livingston. Together, we will continue to make life changing impacts across Livingston, Steuben, and the surrounding counties.

Sincerely,

Christopher O'Brien

Christopher O'Brien
Chair, Agency Council



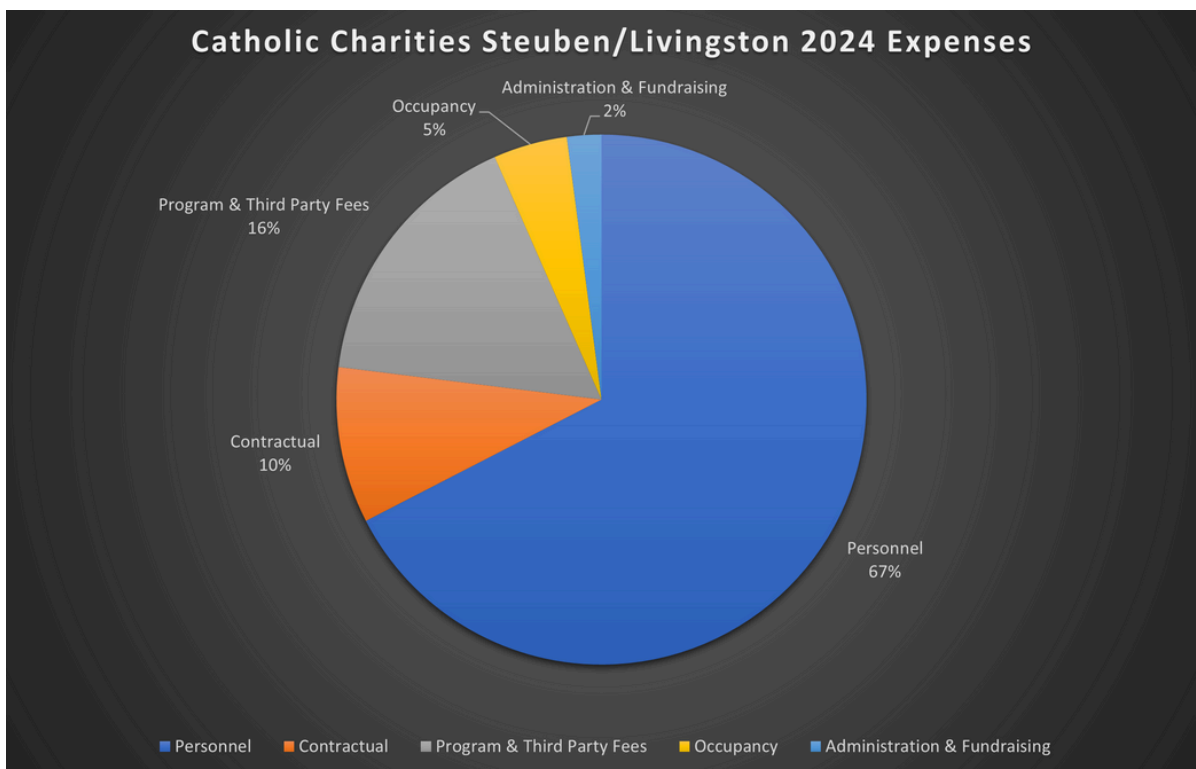
OUR MISSION

Catholic Charities Steuben/Livingston mission is to build communities that care for all people by strengthening and enriching the quality of life for individuals, families, and children; working to reduce poverty; and advocating for social justice.



FINANCIAL STATEMENT

Income:	
Grants & Contracts	\$6,569,691
Donations & Fundraising	\$507,418
United Way	\$194,291
Program & Third Party Fees	\$1,429,581
Board Restricted Investment Earnings	\$ -
Church Contributions	\$7,044
Other Revenue	\$158,219
Total Income	\$8,866,244
Expenses:	
Personnel	\$6,529,817
Contractual	\$922,978
Program & Third Party Fees	\$1,591,093
Occupancy	\$436,664
Administration & Fundraising	\$202,857
Total Expense	\$9,683,409



OUR SERVICES

EMERGENCY SERVICES

In 2024, Emergency Services remained steadfast in its commitment to addressing Livingston and Steuben Counties top ranked priorities as poverty, food insecurity, and financial crisis continue to affect our communities. Our Emergency Services programs have been strategically designed to target these priority areas, providing comprehensive supports. Through collaborative efforts with local partners and government agencies, we have been able to implement initiatives that not only provide immediate relief but also foster long-term resilience and empowerment with our newly implemented financial literacy program that is available to all clients.

Our services are offered mainly within our three on-site locations in Mt. Morris, Bath and Hornell, however you will often see our case managers meeting with clients throughout the county, as we recognize that transportation is often a barrier that many of our clients continue to face.

The Emergency Services team provided 17,143 services to clients throughout the two-county area serving 16,208 households made up of 43,854 individuals (duplicated) throughout the year. Our pantries provided food for 248,450 meals and continued to see utilization by the senior population. Our collaboration as Pop-Up and Mobile Pantry Coordinator for the Mt. Morris and Bath Mobile Pantry is ongoing which is helping us bring additional food resources to the area.

In August 2024, our team was challenged with providing case management to approximately 300 families as our area was faced with yet another natural disaster as Tropical Storm Debby flooded many of our area communities. Throughout these challenging times the team remained resilient, offering food resources, case management and guidance as families faced extraordinary challenges.

We are thankful for the continued community support that we receive along with the commitment of our volunteers that we rely on daily to assist us in providing high quality compassionate services.

EMERGENCY HOUSING

Our Emergency Housing Program's goal is to provide help to families that are homeless, facing eviction, or living in sub-standard housing. This program continues to help families find safe and affordable housing. We provide our clients with services such as help obtaining and maintaining employment, access to legal information and resources, financial literacy classes, personal and career building goals, educational and training programs, and help finding childcare.

In 2024 we served 15 families. This year continued to present significant challenges for the homeless population. Landlords remain highly selective, often requiring high credit scores and income at least three times the rent. Affordable housing is still very limited and waiting lists can be years. Despite these challenges, we have seen strong outcomes. Many clients have overcome barriers and were able to secure permanent housing.



HELP FOR FAMILIES

Supportive Home and Parent Enrichment (SHAPE) & Kids Adventure Time

SHAPE is a strength based in-home parenting program that works with families in Allegany, Steuben and Yates counties for the preservation of families. Families work to strengthen parenting skills, improve child development knowledge, learn conflict management strategies, access community resources, and more. Our goals are to support and strengthen family life and self-reliance. Referrals come from the Department of Social Services. In 2024 SHAPE served a total of 113 families, with 251 children within those families, across all three counties.

SHAPE Yates also offers skill building and Kids Adventure Time (KAT) services. Skill building is designed to work with parents and children to promote a healthy home environment and teach daily skills, coping skills and academics, with referrals from Community Services. In 2024, the skill building program served 22 families/children.

KAT is an out-of-school experience for children ranging from 5-14 years of age who have identified issues, which can include CSE classifications, mental health diagnosis and/or difficult family situations. The KAT program is a safe place for children to focus on building social skills and healthy relationships with referrals coming from skill building, Community Services, a variety of school districts, and more. In 2024, the KAT program ran from February 21st-23rd, April 2nd-4th, July 10th-August 8th, and October 11th, 18th, and 25th, with a total of 275 units of service throughout the year and 22 unique children served.

Home-Based Crisis Intervention (HBCI) Program Expansion

The Home-Based Crisis Intervention (HBCI) program is a short-term, intensive service designed to stabilize youth ages 5 to 20 who are at imminent risk of out-of-home placement. Traditionally, referrals to HBCI were limited to the Single Point of Access (SPOA) and mental health providers. However, in 2024, the Office of Mental Health (OMH) regulatory board expanded referral pathways to include hospitals, schools, and parents/guardians of youth experiencing crisis symptoms, significantly increasing accessibility to critical intervention services.

The CCSL HBCI program has undergone remarkable growth in 2024. Now operating as an independent, stand-alone program, it has continued to provide essential services in Yates County while successfully expanding into Livingston County. With the addition of three crisis interventionists, the program has increased its admissions to 24 clients across both counties, reflecting an 83.3% growth from the previous year. The team remains committed to strengthening community partnerships and enhancing outreach efforts to ensure that referral sources are well-informed about program goals and eligibility criteria.

Further amplifying its impact, CCSL HBCI secured additional funding and contracts in 2024, setting the stage for expansion into Wyoming and Allegany Counties in 2025. This strategic growth will extend critical, time-sensitive interventions to even more youth in crisis, reinforcing CCSL HBCI's mission to provide comprehensive, life-stabilizing support to those who need it most.

"I didn't know what to expect from HBCI when my sons care manager connected us, I was surprised at how often they were in the home and cared about not just my son but myself as well. We still have a ways to go, but the major challenges we faced improved so much with their help."

Healthy Families

Healthy Families Steuben/Livingston and Schuyler/Tompkins are programs of Healthy Families New York, an affiliate of Healthy Families America. Healthy Families staff strive to talk with all new and expecting parents in the communities we serve. Our goal is to identify family strengths and provide appropriate information and referrals for any challenges a family may face to help babies get off to a healthy start. At Healthy Families we believe early nurturing relationships are the foundation for healthy development that lasts a lifetime. Our evidence based, in home support, is designed to help parents build a strong foundation for raising happy, healthy, safe and smart children. Healthy Families services are always free and voluntary.

Last June, Healthy Families Steuben/Livingston went through the Healthy Families America Accreditation process, which took several months of preparation and the rest of 2024 to prove adherence to the rigorous standards of care, ensuring the best practices of family support. While we await our final credentialing response, this accomplishment highlights the program's continuous efforts to improve its processes and offer high quality services to families. The Healthy Families Steuben/Livingston team also celebrated 29 years of service to the community, with a staff lunch on Keuka Lake, and started planning a big celebration for their 30th Birthday on July 10, 2025!

We are excited to announce that we have successfully secured a new location for our Healthy Families Schuyler/Tompkins program to work out of! The new space provides a welcoming environment for staff and community partners to come together, network, and continue working toward creating opportunities for families in the Schuyler and Tompkins areas. Healthy Families Schuyler/Tompkins also hosted a successful community baby shower that resulted in 15 new referrals. The positive impact of the event caught the attention of our local news media. This was a hit for the program, and we look forward to offering more opportunities to support the families we serve.



DSS Parenting Education

In-home parenting support offers personalized guidance to help families enhance their parenting skills, strengthen relationships, improve understanding of child development, and create a safer home environment. Evidence-based parenting strategies were provided to 18 families referred by the Livingston County Department of Social Services in 2024. By delivering services directly in the home, clients are able to access support without the burden of transportation.

Family Therapy

Throughout 2024, CCSL remained committed to supporting families in need through high-quality in-home family therapy services. Under a contractual agreement with Livingston County Mental Health, our Licensed Master Social Worker provided specialized therapeutic interventions tailored to address the unique challenges faced by each family.

Our holistic approach to therapy has focused on strengthening intra-family communication, redefining familial roles, and equipping parents with innovative strategies to foster a more harmonious household environment. These core principles have guided our efforts in supporting families in need, reinforcing the importance of stability and cohesion within the home.

In 2024, CCSL experienced a gradual phase-out of family therapy services, with the final client being accepted in April and successfully discharged in October. During this transition period, a total of 17 families received services, reflecting a slight decrease from the 20 families served in 2023. Despite this reduction, our commitment to delivering impactful and meaningful interventions remained steadfast throughout the year.

As family therapy services conclude, CCSL acknowledges the positive impact achieved through our work with families. We extend our gratitude to Livingston County Mental Health for their continued support and collaboration. Moving forward, CCSL remains committed to exploring new avenues to serve our community effectively and address the evolving needs of those we support.

HOPE (Helping One Person Excel) Youth Mentoring

The HOPE (Helping One Person Excel) Youth Mentoring Program serves youth in Livingston County between the ages of 6 and 18. Our goal is to establish a one-on-one match with an adult in a mentoring role for each of the youths in the program. Once matched, Mentors meet with their youth a minimum of four hours a month and do activities together that offer the youth opportunities they may have not been able to do otherwise. Waiting list youths are invited to all group activities. In 2024, some of our group activities included a bowling party, and an Eclipse Event. A Little Library was also built in 2024, and a Ribbon Cutting Event was held. The Little Library was a project of a Mentor and Mentee that identified a need for the community. The library was built by a retired carpenter using the mentees' suggestions and soon the library was ready to be filled with the many books collected. This was a highlight of our program this year as we watched the mentees idea come to life. Thirty-one youth were enrolled in the program in 2024.



Therapeutic Foster Care

Therapeutic Foster Care is an out-of-home placement for children in custody of the local department of Social Services. Children who enter our program are typically in need of more treatment, a safe and nurturing environment, and supervision following healthy structure. It is the mission of our foster care program to provide professional community-based treatment in homelike settings best suited to meet the developmental and treatment needs of the children we serve. Our objective is to promote positive character development of every youth we serve and the resolution of problems that are personally or socially destructive. Services are provided in accordance with the highest professional standards possible and the intention of our program is to return the child to their home as early as is desirable and feasible. When indicated, an alternative plan to return home is developed that provides a child with a plan for their permanency. In 2024, we received 89 referrals from the local department of Social Services agencies. Our program had 27 beds available, and our program was successfully able to place 20 youth in those beds throughout the year.

Faith in Action

Faith in Action is a volunteer supported program that provides the following services to enrolled Livingston County individuals free of charge: transportation to medical appointments, grocery/pharmacy transports and/or assists, friendly visits, telephone calls, yard work, and minor home repairs. The mission of Faith in Action is to provide one-on-one assistance, with volunteer support, to elderly and/or health impaired individuals and their families to support independent living at home. To be enrolled in the program, individuals need to be 60 years of age or older OR receiving Social Security Disability. In 2024, we provided 869 services to 76 clients. This year we utilized 51 volunteers and one staff member to complete these services.

CHILDCARE SERVICES

BATH COMMUNITY CHILD DAY CARE & LAKER KIDS AFTER SCHOOL PROGRAM



Bath Community Child Day Care and Laker Kids After School Program had a transformative year in 2024, emphasizing active engagement, meaningful play, and individualized growth for the 137 children we served. Bath Community Child Day Care has been a community staple for many years and is the only licensed full daycare center in Bath, NY, serving infants as young as six weeks to children up to 12 years old. Our program remains committed to accessibility, with 84% of families qualifying for childcare subsidy programs.

In 2024, we completed our Quality Stars inventory, reinforcing our dedication to high-quality early childhood education. Staff development was a priority, with training in Collaborative and Proactive Solutions based on Dr. Ross Greene's work. Our training initiatives are further strengthened through partnerships with childcare consultants and ProAction, ensuring our staff remains knowledgeable and responsive to best practices in early childhood education. Facility improvements were made in partnership with St. Vianney Parish Church, allowing us to install a new floor in O'Malley Hall.

Throughout the year, we offered a variety of engaging activities, including weekly visits from the local library for story time, summer field trips in collaboration with other Catholic Charities programs, STEM experiments, costume parades, spirit days, and even special visits from Santa! We proudly launched our first-ever Community Hero Day and Process Art Show fundraiser, fostering community involvement and celebrating creativity. Our commitment to inclusion, family partnerships, and professional development continues to shape our approach. A major milestone in 2024 was our seamless transition from a vendor food service to in-house meal preparation, reducing food costs by 48% and bringing the daycare budget into the positive for the first time. These achievements reflect our dedication to providing a high-quality, sustainable, and nurturing learning environment for all children in our care.



SPECIALIZED SERVICES - YOUTH & ADULT

Children's Health Home Care Management

Children's Health Home Care Management is a service designed to link and connect high needs children with resources and services in their communities. Eligible children are assigned a Care Manager, who becomes the central point of contact for the child's team – comprised of medical and mental health professionals, school professionals, SPOA, CPS, DSS, vision and dental care providers, and specialized in home supports. The team of providers then works together to support the youth in achieving their individualized goals of wellness. Eligible children must have a Serious Emotional Disturbance, two or more chronic health conditions, or HIV/AIDS along with appropriateness criteria.

Children with these high needs often require a team of people working on various parts of the care plan, to gain optimal success – it takes a village to raise a child! The Care Manager acts as the main point of contact to move the team forward and keep the team working on common goals. Parents and caregivers of high needs children are eligible for specialized respite and caregiver support workers, as well. The Care Manager conducts regular assessments with each child to examine progress and shares these assessments with the care team. The Care Manager conducts regular meetings of the team, and uses a Person-Centered approach, by encouraging youth and family input to the care plan. Care managers provide face to face visits with the children on their caseloads monthly in their home, school, or community, and other billable contacts with the care team throughout the month.

The Children's Care Management program is funded by NYS Medicaid and value-based payment. Catholic Charities Steuben/Livingston proudly contracts with CHHUNY (Children's Health Home of Upstate New York) to provide care management to Medicaid-eligible children. The Care Management program also contracts privately with the Livingston County Mental Health office to provide these services to Livingston County children who have private health insurance. Currently, care management services are open to eligible children in Livingston, Steuben, and Wyoming Counties, and the program has a total of 100 enrolled children, as of February 2025. The program employs a full-time Program Manager, two full-time Care Managers designated to Steuben County, and four full-time Care Managers designated to Livingston and Wyoming Counties. In 2024, a Senior Care Manager position was created, and the Care Manager with the most longevity moved into that role. The duties of the Senior Care Manager include helping the Program Manager with the training of new Care Managers and assisting with auditing.



Children's Behavioral Health Services

Children Home and Community Based Services (HCBS) and Children and Family Treatment & Support Services (CFTSS) provide person-centered services within the home and local community for Medicaid recipients enrolled in a Managed Care Plan, who have specific medical, behavioral health, and mental health needs. These services support families with youth, who are experiencing social, emotional, medical, developmental, substance use, and/or behavioral challenges in their home, school, placement and/or community. These are structured, strength-based relationships to benefit and encourage self-sufficiency and successful community engagement.

Services are provided in five counties: Steuben, Livingston, Yates, Allegany and Wyoming. The central objective is to collaboratively establish and pursue specific goals created by the youth and family, supported by a Behavioral Health Caseworker, Care Manager or referral source, and involved community partners. These goals encompass a wide spectrum of skills, which may include coping strategies, social interaction capabilities, improved integration within the home and community, effective communication skills and the enhancement of daily living routines.

Services provided include Psychosocial Rehabilitation, Family Peer Support, Pre-Vocational, Caregiver/Family Advocacy and Support, Planned Respite, and non-Medicaid Skill building.

In 2024, 44 youth were served by Children HCBS and 231 youth in CFTSS, with multiple being enrolled into more than one service line. Of these CFTSS, 14 youth participated in non-Medicaid skill building services supported by funding received from Livingston County. We are eager to expand these non-Medicaid skill building services into other counties. With the establishment of additional contracts, children who fall outside of the Medicaid reimbursable framework, would be able to receive support when experiencing mental, medical, and/or behavioral health challenges.

In December 2024, a single Mom of three children under the age of 10, expressed her appreciation for our agency and specifically their Family Support Specialist.

"I sometimes feel guilty because I get overwhelmed. I mean. I get frustrated and don't know what to do next. It's hard trying to work and raise three kids without help. Tiffany reminds me I am not alone and stresses the importance of self-care. I didn't even know what that meant until she made me list what I do to take care of myself. Sadly, everything I listed are things I do for others. Connecting to my own counselor has helped, and I would never have done that either without her. Life is not perfect, but it is easier".

ADULT HOME & COMMUNITY BASED SERVICES

Adult Home and Community Based Services (HCBS) and Community Oriented Recovery and Empowerment (CORE) Services are provided within the home and/or local community for Medicaid recipients enrolled in a Health and Recovery Plan (HARP), who have specific medical and mental health needs. Services are person-centered, recovery-oriented, mobile behavioral health supports intended to build skills and self-efficacy that promote community participation and independence. Each person living with or recovering from mental health and/or substance abuse disorders has their own view of what recovery means to them and that view is honored by our caseworkers and peers.

CORE Services provided at Catholic Charities Steuben/Livingston are categorized as:

Psychosocial Rehabilitation: These services assist the individual in improving their functional abilities in settings where they live, work, and socialize. Rehabilitation counseling, skill building, and psychoeducational interventions provided are used to support attainment of person-centered recovery goals and valued life roles. Approaches are intended to develop skills to overcome barriers faced by the individual's behavioral health disorder and promote independence and full community participation.

Family and Support and Training: This service offers instruction, emotional support, and skill building to aid an individual's family to understand and actively participate in their loved one's recovery process. Family is defined as the individual's family of choice and provided in a trauma informed, person-centered way.

Peer Empowerment Services are non-clinical, peer delivered services which focus on rehabilitation, recovery, and resilience. Like Psychosocial Rehabilitation, they promote skills to cope with and manage behavioral health symptoms, while utilizing natural support and community resources. Peer services are provided by individuals with lived experience, who meet the client where they are in their recovery. We follow a Harm Reduction pathway, recognizing that the client is the expert in their own recovery journey.

These three CORE services can be delivered independently but we often provide them together with a team approach.

The Adult Home and Community Based Services our team may provide are Habilitation and Intensive or Ongoing Supported Employment. Habilitation assists an individual with obtaining or developing skills for community living. This includes using public transportation, grocery shopping, locating housing, working with landlords, and increasing financial management and budgeting skills. Communication skills, self-help, self-care, relationship development, and using community resources all fall under the Habilitation category. Increasing socialization within one's community and developing social support is a primary goal.

Additional services include aiding an individual in choosing the life role goal they want to work on, obtain the resources to reach it, and support while maintaining that new role. Life role goals can be social connections, education, employment, housing, and more.

These interventions promote recovery, full community integration, and improved quality of life for persons who have been diagnosed with any mental health condition that seriously impairs their ability to lead meaningful lives. These HCBS service can be delivered in collaboration with the three CORE services our program provides.

IN 2024, SERVICES WERE PROVIDED TO 81 INDIVIDUALS. 46% OF CLIENTS WERE FEMALE, 52% WERE MALE AND 2% WERE TRANSGENDER. 59% OF CLIENTS WERE ENROLLED WITH FIDELIS HEALTHIER LIFE, 22% WITH EXCELLUS BCBS, 15% MVP, AND 4% UNITED HEALTHCARE COMMUNITY PLAN.

SOME REFERRED CLIENTS CONTINUE TO BE DEEMED INELIGIBLE DUE TO LACKING THE REQUIRED MEDICAID EXCEPTION CODE.

WE ARE PROUD TO BE CURRENTLY WORKING ON THE ESTABLISHMENT OF NON-MEDICAID PSYCHOSOCIAL REHABILITATION SERVICES FOR ADULTS IN LIVINGSTON COUNTY.

WE ARE INTERESTED IN PURSUING A CONTRACT FOR NON-MEDICAID ADULT PSYCHOSOCIAL REHABILITATION SERVICES FOR STEUBEN COUNTY RESIDENTS IN 2025.



ADDICTION SERVICES PREVENTION & SUPPORT

Prevention Services

The Prevention Education Programs under Prevention Services are certified through NY State's Office of Addiction Services and Supports (OASAS). Prevention education programs provide relevant substance use and misuse education and information through classes, community events, advertising, and publicity to Steuben County children and youth grades K-12, and adults. Prevention education also focuses on all topics relating to healthy living, problem-solving, and violence prevention. The more risk and protective factors our programs address across the lifespan, the better children, youth and adults are as they journey across the lifespan.

These services are not only school based but presented in afterschool programs, community-based programs, and in conjunction with other service organizations; all with the purpose of preventing substance use/misuse and other harmful behaviors. Prevention services also serve the community through information dissemination via newsletters, billboards, posters, brochures and more to help increase knowledge and awareness.

The Prevention Counseling program is a key prevention program in the Haverling and Hammondsport School Districts. Through its individual and group youth counseling service, staff can address potential or emerging problems before they manifest into more dangerous addictive and risky behaviors including substance abuse, antisocial behavior, and school absenteeism, all which can develop into poor long-term social and academic functioning. The primary goal is to help students, and their families gain the necessary skills to effectively cope with challenging life situations and to empower them to make positive choices.

Prevention Services also provides the educational requirements of the Impaired Driver Program (IDP) through the New York State Department of Motor Vehicles. This program consists of a 7-week course working with those that have experienced impaired driving offenses in hopes to educate and prevent future offenses and connect participants with services such as assessments and counseling.

1,216

Total Youth served with Evidenced Based Curriculums

41

Total Prevention Counseling Youth Served

2,543

Total Youth served with Custom Designed Curriculums

38

Total Youth Served via Teen Intervention

IMPAIRED DRIVER PROGRAM

8 Classes

79 people completely completed

51 Referrals for assessments were made

Residential Services

Our Residential Reintegration Program offers a path to recovery from Community Residence to Supportive Living. Our Residential Reintegration Program helps people maintain a substance free lifestyle through housing, support, and education in both a congregate setting (community residence) and a scattered bed (supportive living) setting. The Weider House Community Residence is an 18-bed OASAS 820 licensed facility with an average length of stay between 3 - 6 months. The Supportive Living program is a 18 scattered bed OASAS 820 licensed program with an average length of stay between 6 - 18 months. The Community Residence and Supportive Living Program continue to improve individuals' lives by fostering a healthy recovery environment for men in early recovery from a substance use disorder. In 2024, our Community Residence served 60 gentlemen who have substance use disorders. Our Supportive Living Program served 26 gentlemen who have substance use disorders.



The staff here at Weider House have helped me a lot with my recovery. They have continued to make me feel welcome and create a family for me. The environment here at the house is welcoming and taught me that I am here for a purpose. Until I came to Weider the relationship, I had with myself, and my recovery was not comfortable, I thought I was not worth anything and when I came here, I finally started to feel like I had people who cared about me and wanted the best for me, the staff as a whole has continued to support me. The staff also reassured me that I am doing the right thing and recovery is possible and that I am not alone. My counselor and the staff have helped me learn about myself and my feelings, which was very hard for me as a guy. I don't know where I would be if I did not come to Weider House. I honestly doubt that I would have been successful if I went anywhere other than Weider House.

Thank You!

In 2024, the following statistics apply to our Community Residence:

Our top 5 counties served:

- 1.Steuben – 20%
- 2.Erie – 10%
- 3.Cayuga – 8%
- 4.Onondaga – 8%
- 5.Chemung – 7%

Ages served:

- 22-25 10%
- 26-35 40%
- 36-45 18%
- 46-55 17%
- 56+ 15%

Criminal Justice System

- Involved with treatment court – 42%
- Probation/Parole – 42%
- Alternative to incarceration – 35%

Education

- GED – 28%
 - High School Diploma – 35%
 - Lowest education achieved before drop out – 9th
- Co-occurring Mental Health – 50%

Top 5 Primary Substances:

- 1.Methamphetamine – 25%
- 2.Alcohol – 18%
- 3.Crack – 15%
- 4.Non-Rx Methadone – 12%
- 5.Other Opiate/Synthetic – 12%



In 2024, the following statistics apply to our Supportive Living Program:

Our top 5 counties served:

- 1.Steuben – 38%
- 2.Allegany – 15%
- 3.Erie - 15%
- 4.Livingston – 12%
- 5.Onondaga – 12%

Ages served:

- 22-25 8%
- 26-35 42%
- 36-45 27%
- 46-55 8%
- 56+ 15%

Criminal Justice System

- Involved with treatment court – 46%
- Probation/Parole – 58%
- Alternative to incarceration – 35%

Education

- GED – 15%
- High School Diploma – 50%
- Lowest education achieved before drop out – 5th grade education

Co-occurring Mental Health – 58%

Top 5 Primary Substances:

- 1.Methamphetamine – 27%
- 2.Heroin – 23%
- 3.Other opiates/synthetic – 15%
- 4.Crack – 15%
- 5.Alcohol – 8%

Employment Case Management

The Employment Case Management Program is designed to help individuals build the skills necessary for long-term employability. We collaborate with Livingston County Workforce Development and continue to provide clients with a range of employment-oriented activities including GED courses, English as a Second Language, and Job Readiness Training. We continued to break down each individual's barriers, such as lack of childcare, transportation and proper training. In 2024, over 200 clients were served through our employment program, many of whom achieved significant progress toward full time employment and greater economic stability.

Jail Services

Our Jail Services Team provides Transitional Services in Livingston County Jail, assisting incarcerated individuals who are approaching their release dates. The team offers support with housing, referrals to the Department of Social Services, mental health and primary care appointments, substance use treatment, Social Security Income (SSI) and Disability benefit reinstatement, and medical insurance enrollment. We also collaborate with community resource agencies to connect individuals with services tailored to their specific needs.

In 2024, our team assisted over 160 incarcerated individuals with a variety of transitional needs. The Jail Services team also facilitates in-person parenting curricula and Cognitive Behavioral Intervention (CBI) programs at both the Livingston County and Steuben County Jails. These CBI programs are designed to help participants develop a positive mindset and improve their decision-making skills to achieve better outcomes in future situations, ultimately aiming to reduce recidivism. In 2024, we recorded 41 CBI completions (both male and female participants). The CBI curricula include Decision Points, Interactive Journaling, and Anger Management. Additionally, 26 male participants and 6 female participants successfully completed a parenting curriculum.

Our Second Chance (Re-entry Services) Program is now in its third year. The Re-entry Services Caseworker begins working with incarcerated individuals three months prior to their release, helping them set goals, discuss resources, and develop a transition plan while fostering a supportive relationship. After release, our caseworker provides essential support, including transportation to appointments, probation assistance, securing housing and employment, and accessing emergency services.

Re-entry Services extends Transitional Services into the community, offering a hands-on approach to support successful reintegration. In 2024, there were 31 individuals currently enrolled in the program working on their personalized goals. These goals may include securing stable housing, maintaining employment, staying engaged with community resources, and regaining custody of children. Through these efforts, we continue to support individuals in building stable and productive lives after incarceration.

AGENCY COUNCIL

**Karen Dehais**

Diocesan Director

Dr. Dennis O'Connor

Physician

Keuka Family Practice

Christopher O'Brien - Chairperson

Finance Chief of Staff

Corning Incorporated

Joanne Privitera

Retired Kindergarten Teacher

Keshequa Central School

Marianne Furfure – Secretary

Retired Family Court Judge

Wendy Recktenwald

Executive Director

Carly Gaudino

Relationship Manager

ESL Federal Credit Union

David Velasquez

Division VP and Director

Precision Glass Solutions

Corning Incorporated

Andrew Huber

Associate & Senior Consultant

Cayuga Partners

Valorie Whitehill

Hornell Partners for Growth

Business Improvement District
Manager



**WE ARE
HERE
FOR YOU**